**Paper details:**

Objective: In this essay you will demonstrate your knowledge of quality concepts, and the relationship between quality and competitiveness. Introduction: Quality is an integral part of any product or service. Quality must be built in at every step, just as the right materials must be built into a product or the right amount of care provided when delivering a service. Ensuring quality is a process involving every member of an organization. As with many aspects of business, management takes a guiding role in quality. In this essay, you will describe how effective management can improve quality, not only of the products organizations sell but also of the organizations themselves. Deliverables: The essay for this lesson is required to be a minimum of 750 words that clearly demonstrate your understanding of the activity. Essays should have a clear introduction, thesis statement and conclusion, written in APA format (https://owl.english.purdue.edu/owl/).

A minimum of three sources, at least two from the lesson, must be cited in-text and in the Reference list. Activity Details: Step 1: Read the following questions and guidelines, and use what you have learned about this lesson's objective to summarize your responses. USE THESE AS SUBHEADINGS!!!! What specific activities must management ensure it provides when less-educated and less-skilled employees join the organization in production, warehousing or shipping positions? Is training a best practice with results that achieve quality? Explain the role of management in moving a company from “quality” to “Total Quality Management.” Include a brief explanation of what “market-driven” means in managing this move. To communicate effectively with employees and satisfy their concerns regarding any new process, you must be able to explain the advantages in both quality and cost-savings of JIT and Lean. Describe the quality advantages first, then explain the cost benefits derived from JIT and Lean. Step 2: Write a paper. Review the rubric. Address the questions/prompts in Step 1. Write a 750-word paper. Include a clear introduction, discussion and conclusion. Step 3: Review the writing guidelines below. Include a cover page and references in addition to your required page count. Use correct APA format. Double-space text Use size 12 Times New Roman font. Use section headings to organize. Indent paragraphs. Include in-text citations. Use correct spelling, grammar, sentence structure and verb tense.