Description

Accreditation and quality improvement plans. You are tasked with developing a change management plan that will be designed to improve quality in an acute care hospital in your community. Identify goals and objectives that are expected to be met. Provide an overview of HEDIS and ORYX measures, describe the importance of those measures to the hospital and how the hospital can improve metrics in both measures. Discuss the role the patient satisfaction plays in reimbursement and how propose to improve patient satisfaction in the hospital. Determine communication approaches for change management among clinicians and nonclinicians throughout the organization. Identify and explain the quality improvement and evaluation methods that will be utilized to determine the progress of the change management plan. Use the u.s. departmentofhesltnandhumanservices module to develop a quality improvement plan as a guide for your assignment