Required elements: 5 pages minimum, double-spaced, Times New Roman, 11/ 12 point font. Please include a cover page with your name, course, and instructor’s name. Submission should follow APA format. Please see samples under "course administration" Your case study response should include the following elements: Summary of important details of the case Identification of the key decision-maker/makers and the basic decision she/he has to make Identification of the fundamental management/ and or communication challenge the decision-maker faces Concluding thoughts/ Lessons Learned Please see the attachment & also see the Practice\_Case\_Study(Sample) file for the format