Case Learning Objectives:

1. To have a basic understanding of how the absence of appropriate control mechanisms can impact a business.

2. To explore the importance of personal ethical integrity within a commercial organisation.

3. To explore the challenges of running a retail operations in China’s developing market.

**Q1.** Analyze the root causes of misbehavior among Sunshine’s employees and state the purpose of controls of information systems? (CLO2)

**Q2.** Analyze the internal control system of Sunshine’s retail operations. What are its strengths and weaknesses? (CLO5)

**Q3.** Discuss in what order IS auditor’s role would be in implementing the recommended actions for Sunshine? (CLO1)

**Q4.** What kinds of actions are recommended for Sunshine in response to the fraudulent behavior in its retail operations? (CLO4)