Complex care case study

**Paper details:**

The newly formed Youbeaut clinic is currently in the process of applying for the federal governments Healthcare Home Program. In order to show the ability of the new practice to undertake this program, the healthcare team has already adopted some of the practices associated with this program namely, the use of a screening tool to identify complex patients who would be considered eligible for the program. The practice has been able to create a RN position to act as care coordinator for these patients. Both Ben is a at the Youbeaut clinic who meets the inclusion criteria. Review Ben’s case study and care plan then answer the following questions: